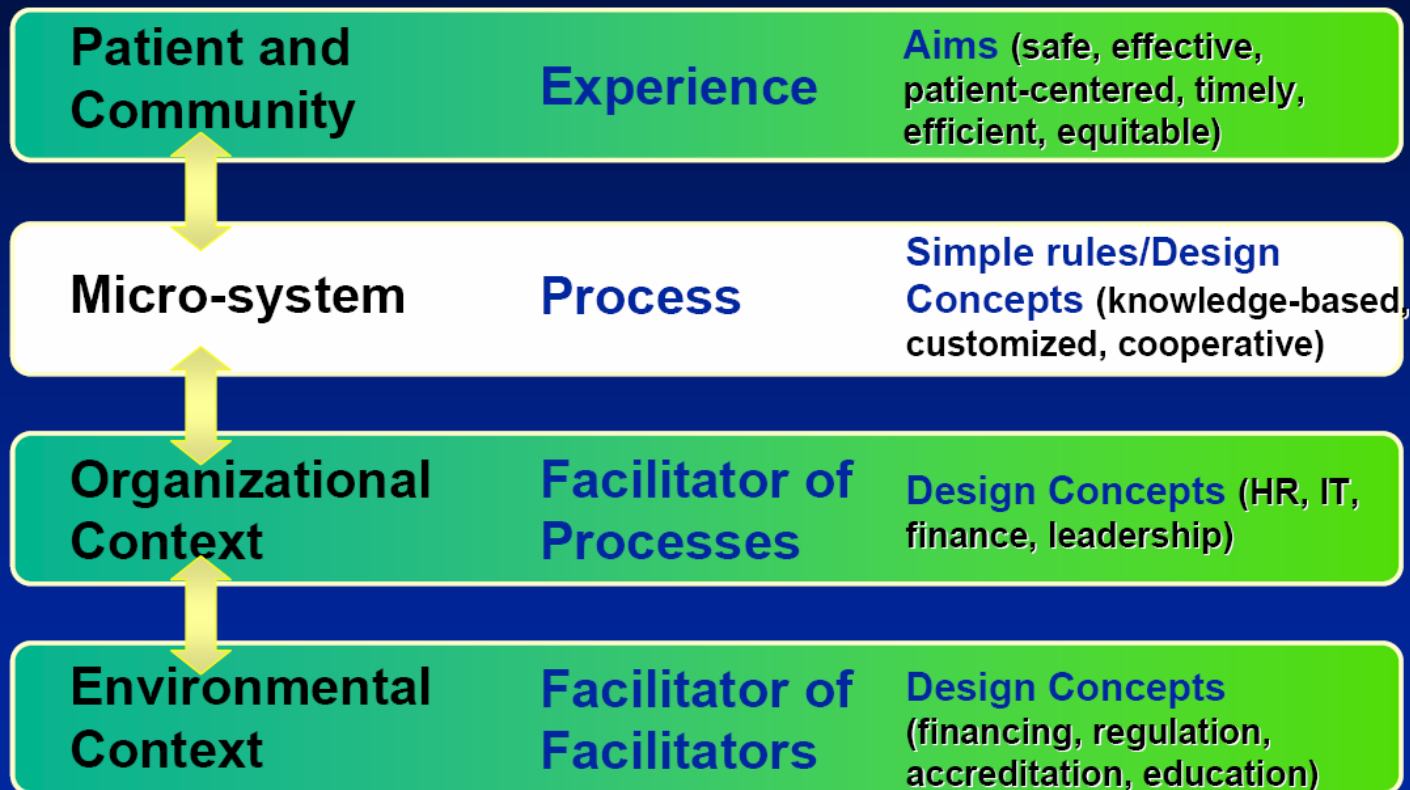


Pembahasan:  
**Sistem pengendalian mutu  
pada sistem mikro pelayanan**

Hanevi

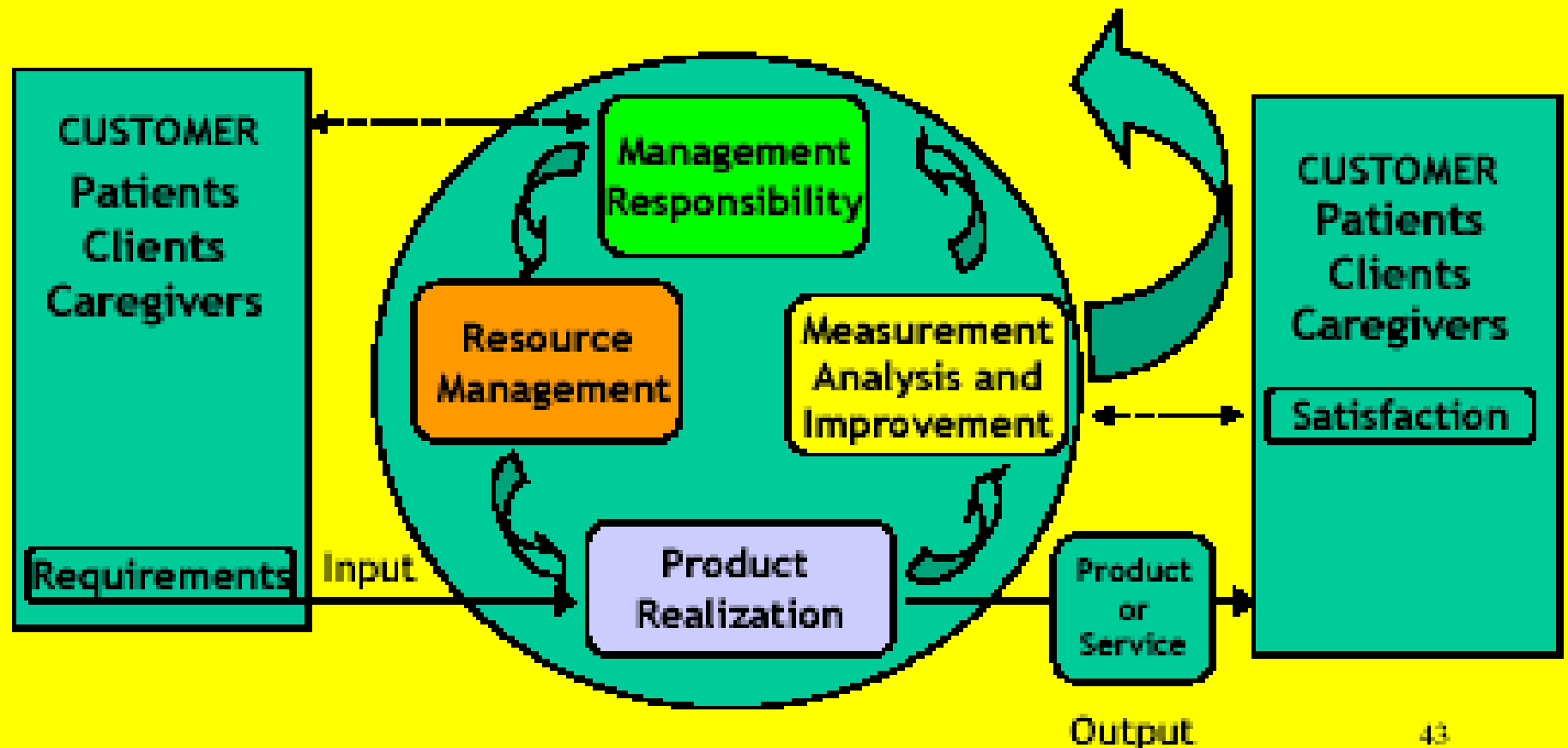
# Donald Berwick

## The Chain of Effect in Improving Health Care Quality

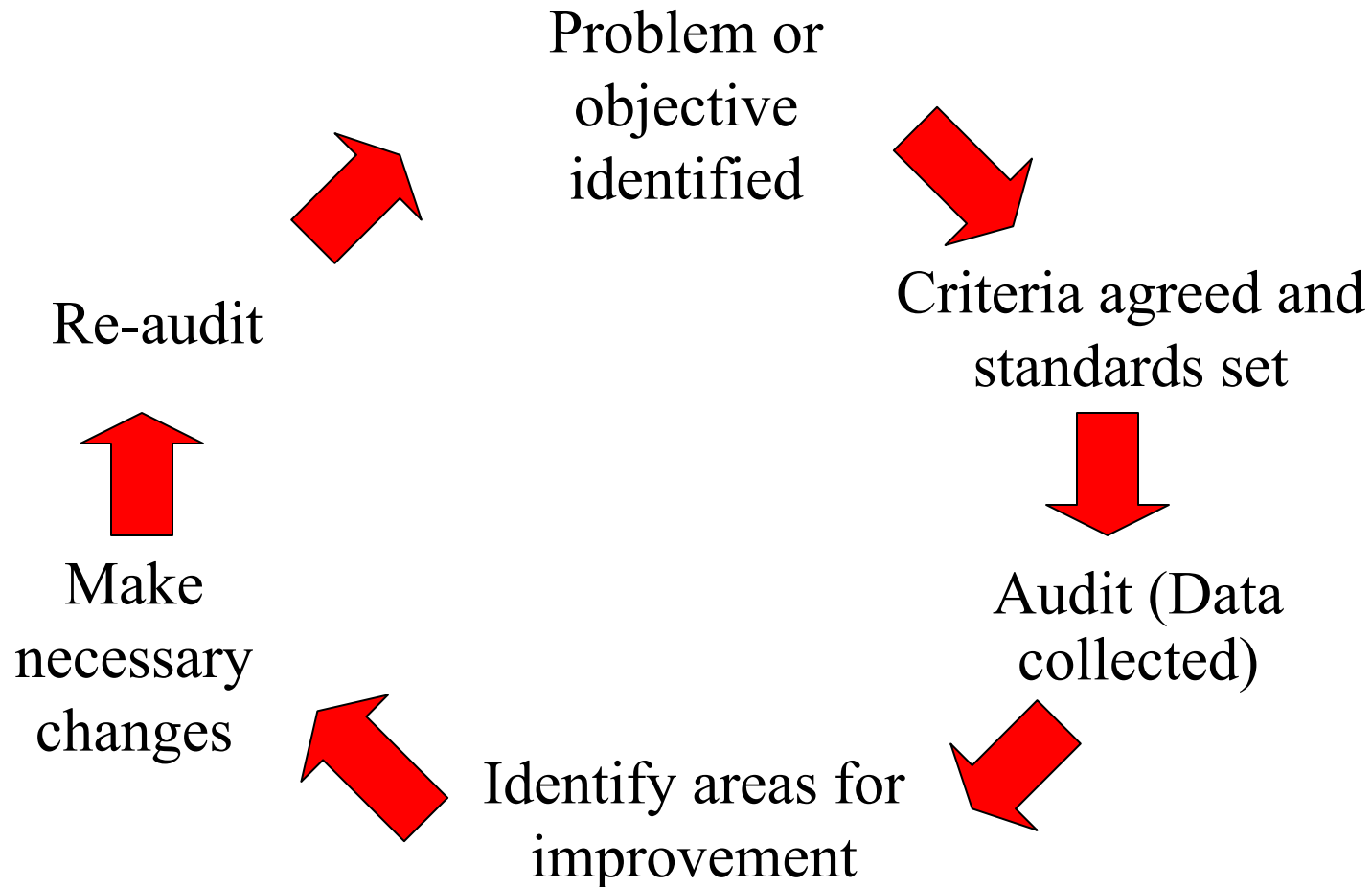


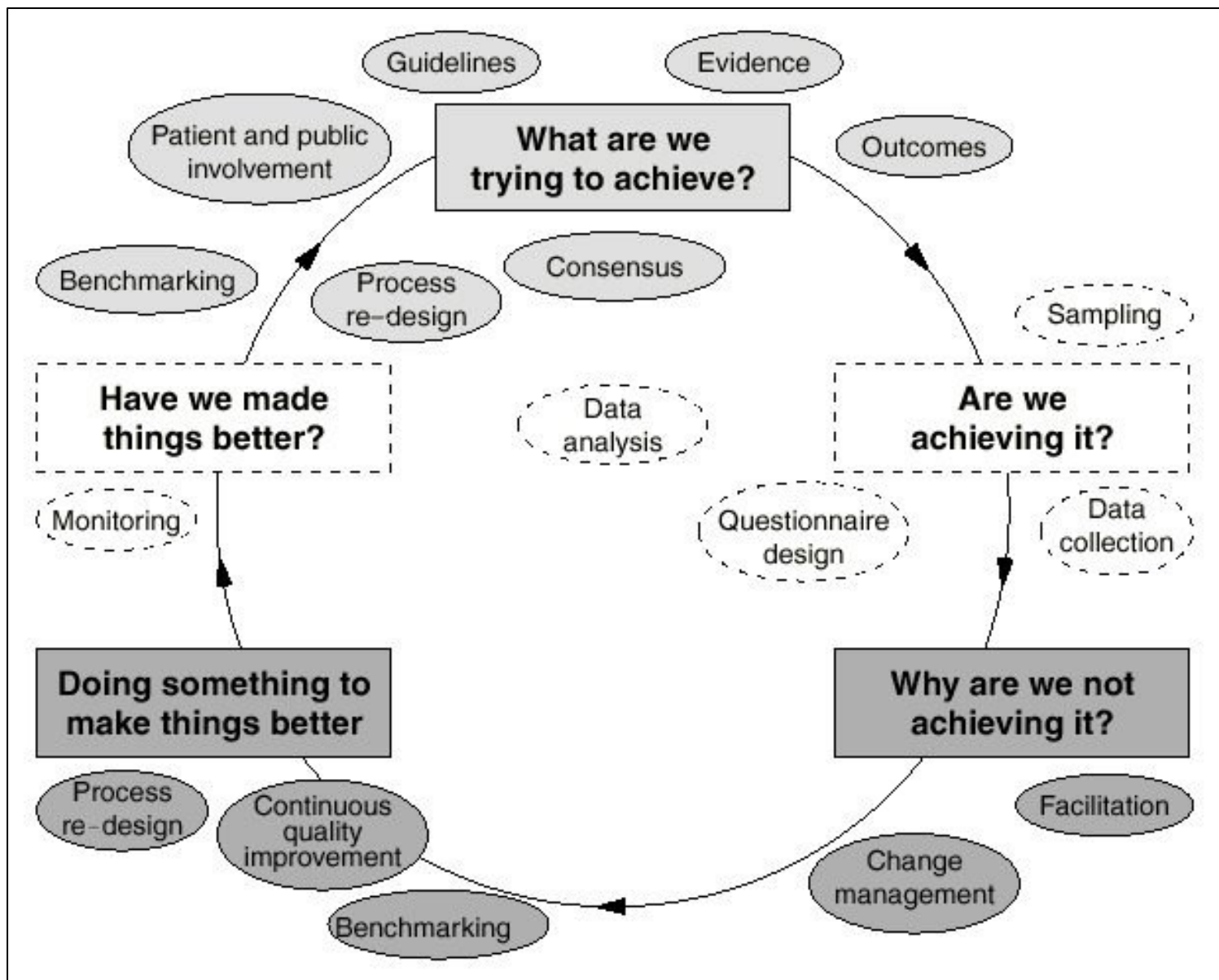
# Model of a Process Based Quality Management System

Continual Improvement of the Quality Management System



# The audit cycle





# Audit klinik

